



Unit 9 Shaw Wood Business Park,  
Shaw Wood Way, Doncaster, DN2 5TB  
**Tel:** 01302 327800  
**Fax:** 01302 327205  
**Email:** [advice@dialdoncaster.co.uk](mailto:advice@dialdoncaster.co.uk)  
**Web:** [www.dialdoncaster.co.uk](http://www.dialdoncaster.co.uk)

### *Accessible toilet facilities for disabled people in the Doncaster area*

In the Doncaster Metropolitan Borough the RADAR (toilet) Key Scheme was first launched in 1981 due to the fact that providers of accessible toilet facilities were having to lock facilities either totally or for many hours because of vandalism or to reduce running costs. A Radar Key can be issued automatically, free of charge, from the Local Authority (DMBC), if the client is in receipt of the higher rate of the mobility component of Disability Living Allowance, the enhanced mobility component of Personal Independence Payment or are registered blind. For other requests clients are assessed on an individual basis based on their access needs to toilet facilities, e.g. someone who has a colostomy who requires space to change a bag, someone who needs a carer to assist with toileting due to a physical disability or someone who has other needs e.g. dementia. Further keys and replacements have to be paid for.

If you think that you are eligible for a Radar Key you can contact the Adult Contact Team on 01302 737391 or email [adultcontactteam@doncaster.gov.uk](mailto:adultcontactteam@doncaster.gov.uk)

You would need a Radar Key to use the following facilities within the Doncaster area:

<b>Doncaster</b>	Market Place - adjacent to High Fishergate entrance Doncaster Station and Interchange Frenchgate Centre - open during shopping hours Lakeside Village Outlet, White Rose Way
<b>Bawtry</b>	Gainsborough Road
<b>Bentley</b>	Bentley Park Gates, Cooke Street
<b>Conisbrough</b>	Church Street
<b>Mexborough</b>	Near the Fish Market, Market Road
<b>Moorends</b>	Wembley Road
<b>Thorne</b>	Sainsbury's car park at the Green, off King Street (A614)/Finkle Street
<b>Tickhill</b>	Tickhill Library (Library hours)

## Hatfield M18

Doncaster North Services - Junction 5 on M18

**Please note** this is not an exhaustive list as many larger stores, pubs and restaurants offer accessible toilet facilities too.

Service Providers that provide WC facilities to the general public have, under Part III of the Disability Discrimination Act (now incorporated within the Equality Act 2010) to take reasonable steps to remove, alter or find a means of avoiding the physical features of their premises that make it impossible or unreasonably difficult for disabled people to gain access to the WC facilities.

## Keys available from DIAL Doncaster

DIAL Doncaster can sell a Radar Key to anyone who has a disability and feel they need to access a toilet quickly. Please contact DIAL Doncaster for current price details.

## Smartphone Application

There are over 9,000 accessible Radar National Key Scheme toilet facilities throughout the UK and you can now purchase a Smartphone Application that can instantly locate your nearest Radar accessible toilet facility. For more information visit [www.disabilityrightsuk.org](http://www.disabilityrightsuk.org)