



Unit 9 Shaw Wood Business Park,
Shaw Wood Way, Doncaster, DN2 5TB
Tel: 01302 327800
Fax: 01302 327205
Email: advice@dialdoncaster.co.uk
Web: www.dialdoncaster.co.uk

Services for those who are deaf or severely hearing impaired

Useful Information

The Sensory Team at DMBC provides a service for deaf and hearing impaired people. They will assess your requirements. They may be able to offer help at home, such as training and advice in every-day skills. A Social Worker can put together a Care Plan tailored to individual need which could include special equipment like a Minicom or Door Alarm.

For further information you can contact: -

The Sensory Team, Mary Woollett Centre, Danum Road, Doncaster, DN4 5HF, voice and textphone: 01302 737701, email: sensory@doncaster.gov.uk

Some companies such as British Gas, British Telecom and the Water and Electricity companies have special services for people who are deaf and hearing impaired. Contact your supplier for further information.

Hearing Aids

To obtain a hearing aid on the National Health Service, first go to your own doctor who will refer you to an Ear Nose and Throat (ENT) Specialist at your local hospital. The Specialist will examine your ears and take a medical history. An Audiologist will continue the assessment by testing your hearing with an audiometer. The record of your hearing loss will be presented on a chart called an Audiogram. If a hearing aid is required the Audiologist will discuss options with you and may also take impressions of your ears, so that individual ear moulds can be made. An appropriate hearing aid will be selected for you.

Buying A Hearing Aid

If you do not wish to wait for an NHS appointment, which could take several months, or you require a smaller in-the-ear aid, which is not generally available through the NHS, private hearing aids can be obtained through a registered hearing aid dispenser.

Remember that a hearing aid is no more than a sound amplifier, whatever the advertisements may say. Hearing aids help most people with a hearing loss, but no aid can restore your natural hearing.

Induction Loop System

An Induction Loop System comprises of a loop of cable, an amplifier and either a microphone or a direct connection to a sound source. If a hearing aid is switched to its "T" setting, a tiny coil within the aid responds to the magnetic waves sent out from the loop. This enables someone with a hearing aid to 'tune in' to just what they want to hear without interference from background noise.

Infrared Loop System

An Infrared Loop System consists of a transmitter and a listening receiver. Sound is fed to the transmitter in the same way as with a loop system - either by a direct electrical connection or via a microphone. It is then transmitted to you as invisible infrared light.

Textphones

A variety of Textphones, enabling deaf people to contact other text users, is available. Text Telephones comprise of a keyboard and a small display screen and may be used over the telephone network.

Next Generation Text Service (NGTS)

NGTS is a telephone service enabling deaf, hearing impaired, deaf blind and speech impaired people access to the same kind of telephone service that hearing people enjoy. NGTS also enables hearing people to ring deaf people. For further information contact: **Tel:** 0800 7311 888 (hearing callers)

Textphone or NGT Lite App: 0800 500 888

Website: www.ngts.org.uk

NGTS Rebate

Due to the nature of NGTS calls and typing speed, they can take longer than a voice call. For this reason, if you are deaf, hearing impaired or speech impaired, you may be able to get a refund for the text part of your calls. Please contact your telephone provider for further details.

Listed below are contacts you may find useful:

Chequer Road Clinic

Chequer Road
Doncaster
DN1 2AD

Tel: 01302 644950 *Adult Hearing
Rehab/Hearing
Therapy*

Text: 07796 174900

Email: hearing.rehab@dbh.nhs.uk

Paediatric Hearing Services

Children's Outpatients
Doncaster Royal Infirmary
Armthorpe Road
Doncaster
DN2 5LT

Tel: 01302 366666 ext 4213

Doncaster BSL Interpreting Service

BID Services
Deaf Cultural Centre
Ladywood Road
Birmingham
B16 8SZ

Tel: 0121 450 7763

Textphone: 0121 246 6101

SMS: 07984 683 182

Email: interpreting@bid.org.uk

Website: www.doncaster-interpreting.org.uk

If you are a resident in Doncaster and need support with communication you may be eligible to receive free support, via a new service funded by DMBC and NHS Doncaster, for a range of appointments, including health, social care, council, welfare rights, parents meetings, funerals and others. Facility to book an interpreter online.

Schools and Colleges

Doncaster School for the Deaf

Leger Way
Doncaster
DN2 6AY

Tel: 01302 386733

Reception: 01302 386700

Email: secretary@ddt-deaf.org.uk

Website: www.deaf-trust.co.uk/school

School entry at 4-19 years of age
This is a residential and day school for deaf

pupils. The school provides a pupil centred approach to learning and communication through BSL and English. The individual needs of children are met through specialist teaching. A broad and balanced curriculum is provided.

Communication Specialist College

Doncaster

Leger Way
Doncaster
DN2 6AY

Tel: 01302 386721

Website: www.deaf-trust.co.uk/college

College entry at 16 years of age
The college offers wide opportunities in further and higher education, vocational training, work experience and job training. Specialist Staff and links with the local colleges. The college has two Employment Liaison Officers.

Other Local Organisations

Doncaster & District Deaf Society (DDDS)

The Deaf Centre
Milton Walk
St James Street
Doncaster
DN1 3QG

Minicom: 01302 321874

Provides a point of social contact, Information and meeting place for members of the deaf community.

Doncaster Deaf Action Group

Miss Lisa Aithwaite
1 Manor Road
Stainforth
Doncster
DN7 5WA

Liaise closely with Doncaster & District Deaf Society to keep the deaf community centre sustainable. To improve access for services, raising awareness about communication difficulties. Create opportunities for training and employment with support services as appropriate.

National Organisations

The British Tinnitus Association

Ground Floor
Unit 5
Acorn Business Park
Woodseats Close
Sheffield
S8 0TB

Helpline: 0800 0180527
Website: www.tinnitus.org.uk
Email: info@tinnitus.org.uk

The association works for the relief and cure of permanent head noise. It also offers help, advice, support and information to people with Tinnitus.

Hearing Dogs for Deaf People

The Grange
Wycombe Road
Saunderton
Princes Risborough
Bucks
HP27 9NS

Tel: 01844 348100
Website: www.hearingdogs.org.uk
Email: info@hearingdogs.org.uk

Hearing Dogs for Deaf People train carefully selected dogs to alert severely, profoundly or totally deaf people to the everyday sounds which hearing people may take for granted, such as alarm clocks, doorbells, a telephone, a smoke alarm, baby alarm, cooker timer etc.

Action on Hearing Loss

1-3 Highbury Station Road
London
N11SE

Helpline: 0808 808 0123
Text: 0808 808 9000
SMS: 0780 0000 360
Website: www.actiononhearingloss.org.uk
Email: informationline@hearingloss.org.uk

Action on Hearing Loss aims to enable deaf people to enjoy equal opportunities. They provide a range of services including communication support services, training and information.

National Deaf Children's Society (NDCS)

Ground Floor South
Castle House
37-45 Paul Street
London
EC2A 4LS

Tel/Minicom: 020 7490 8656
Helpline/Text: 0808 800 8880 (Freephone)
Email: ndcs@ndcs.org.uk
Website: www.ndcs.org.uk

The National Deaf Children's Society is an organisation of families, parents and carers which exist to enable deaf children and young people to maximise their skills and abilities, it works to remove the barriers which hinder this process. They also offer information, advice and support for education, benefits, technology, careers and higher education.

SENSE for deafblind people

101 Pentonville Road
London
N1 9LG

Tel: 0300 330 9256
Minicom: 0300 330 9252
Email: info@sense.org.uk
Website: www.sense.org.uk

SENSE is a leading National Charity that supports and campaigns for children and adults who are deafblind. They provide advice and information as well as specialist information to deafblind people, their families, carers and the professionals who work with them. They also support people who have sensory impairments with additional disabilities.

Deafblind UK

National Centre for Deafblindness
John & Lucille Van Geest Place
Cygnet Road
Hampton
Peterborough
PE7 8FD

Tel/Textphone: 01733 358100
Web: www.deafblind.org.uk
Email: info@deafblind.org.uk

Deafblind UK works with all other bodies to improve the social conditions of deaf blind people. It promotes contacts between deaf blind people and the public to try and create a

more understanding attitude towards them in the public mind. It also provides information and advice on relevant problems.

Hearing Link

8 Saffrons Road
Eastbourne
East Sussex
BN21 1DG

Tel: 0300 111 1113

SMS: 07526 123 255

Website: www.hearinglink.org

Email: enquiries@hearinglink.org

Hearing Link is the UK's leading charity for adults with acquired hearing loss, active in rehabilitation and training, campaigning and lobbying, research and community development.

Equipment Manufacturers and Suppliers

Sarabec Ltd

15 High Force Road
Middlesbrough
Cleveland
TS2 1RH

Tel: 01642 247789

Textphone: 01642 251310

Website: www.sarabec.com

Email: mail@sarabec.co.uk

Sarabec are manufacturers and suppliers of equipment for deaf and hard of hearing people.

Action on Hearing Loss Shop

Tel: 03330 144 525

Textphone: 03330 144 530

Email: solutions@hearingloss.org.uk

Website: www.actiononhearingloss.org.uk/shop

Action on Hearing Loss Solutions are dedicated to providing a whole range of interesting and practical products for those who are deaf or hard of hearing.