

MOBILITY TRAVEL PASS



Updated June 2019



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Information about the Mobility Travel Pass and the application process

If you qualify for the Mobility Travel Pass it entitles you to travel, free of charge, on all buses, trams and trains in South Yorkshire and on Northern Rail trains between South Yorkshire and West Yorkshire at any time. You can also travel off peak on local buses across England. Off peak times are from 9.30am to 11.00pm, Monday to Friday and all day at weekends or bank holidays.

Please note, Doncaster Council currently process applications for a Mobility Travel Pass on behalf of South Yorkshire Passenger Transport Executive.

Eligibility

You will qualify for a Mobility Pass if you live in Doncaster and meet **any one** of the conditions as listed below:

- Are registered blind or partially sighted
- Are deaf or without speech
- Have a disability, or injury which has a substantial and long-term effect on your ability to walk
- You do not have arms or have long-term loss of use of both your arms
- You are registered as having a learning disability with Social Services
- You would, if you applied for a driving licence be refused or have been refused on medical grounds (other than persistent use of drugs and/or alcohol)
- You are in receipt of the high rate mobility component of Disability Living Allowance
- You are in receipt of the enhanced mobility component of Personal Independence Payment
- You receive a War Pensioners Mobility Supplement
- You have been issued a Blue Badge parking permit

There is no lower age limit to apply for a Mobility Travel Pass.

How to apply

If you think that you may qualify for a Mobility Travel Pass you will need to complete an application form. You may need to complete a 'Request for Medical Information' form as part of the application. You can download the forms from the Doncaster Council website at www.doncaster.gov.uk. If you need help with your application, call 01302 735336 or visit the Civic Office, Waterdale.

Once you have completed your application form send it to:

Housing and Council Tax Support Section
Civic Office
Waterdale
Doncaster
DN1 3BU

You will also need to include proof of your disability and any supporting evidence as requested within the application form.

Once all the information has been received the Council will send you a letter to let you know if you qualify for a Pass. If you qualify, to obtain your pass you must either; apply online at www.sypte.co.uk attaching a scanned image or photograph of the award letter and other evidence they need, or complete an online application form.

The completed application form and relevant evidence, including the award letter, can be placed in a dropbox in the Doncaster Interchange, or posted to:

Contact Centre

SYPTA
11 Broad Street West
Sheffield
S1 2BQ

Tel: 0114 276 7575

Additional Pass for Carers

If you are in receipt of the higher rate care component of Disability Living Allowance, the enhanced 'daily living' component of Personal Independence Payment or the higher rate of Attendance Allowance and you qualify for the Mobility Travel Pass under one of the eligibility criteria, as listed on page 1, a carer can also travel with you free of charge within South Yorkshire. This is called a 'with carer' pass. You will need to show proof of your entitlement to the relevant benefit along with any proof you need to qualify for the Mobility Travel Pass. The 'carer' has to be travelling with the pass holder to travel free but does not have to be the same person every time you travel. They can be a relative, friend support worker or professional carer.

Travelling using your Mobility Travel Pass

Your Mobility Travel Pass is valid on all bus, tram and local train services (standard class) within South Yorkshire, except late night services. Appropriate fares must be paid for any part of a tram or train journey that is outside South Yorkshire and tickets must be bought before boarding the train if you are departing from a staffed station. For further information about how far you can travel using your Mobility Travel Pass you can visit a Travel South Yorkshire Information Centre. In Doncaster, the Information Centre is located on the first floor of the Frenchgate Centre, or you can contact: Traveline on 01709 515151.

Your Mobility Travel Pass will normally last for up to five years or until you reach state pension age, whichever comes first. If you are blind or partially sighted or continue to meet the qualifying conditions for the pass and you require a carer to travel with you, your Mobility Travel Pass will be issued 'for life'. If you are of state pension age or over and do not meet the above criteria you will not be able to have a Mobility Travel Pass and will need to apply for an 'English National Concession' pass. The Mobility Travel Pass can be awarded for more than five years (but will still end at state pension age) dependent on the medical reasons or

disability that qualified you for the pass initially. The expiry date will be on the front of your pass and you can renew your pass a month in advance of the expiry date. The renewal process involves you completing an application form and supplying proof once again to enable your pass to be renewed.

If Your Mobility Pass is Lost or Stolen

If you lose your pass you should contact Travel South Yorkshire by calling 01709 515151. A charge is made for issuing a replacement.

You should also contact Travel South Yorkshire if your pass is stolen, damaged or your address details change. Stolen passes are replaced free of charge if you have a crime reference number.

For further information you can contact our Helpline on 01302 327800 or call Traveline on 01709 515151.